



# RISK MANAGEMENT

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We are constantly considering risk without even realizing it. From driving on the highway, to choosing a career, to starting a business or even running projects within an organization. We evaluate the possibilities of positive or negative outcomes and make decisions that will maximize the positive outcomes while reducing the effect of negative ones.

## Importance

By implementing a robust risk management plan,

- ⇒ Organizations can make smarter investment decisions
- ⇒ Companies can establish standard procedures to avoid potential threats or minimize their impact
- ⇒ Organizations can strive to reach their goals confidently
- ⇒ We will make smarter decisions in our personal lives as well

## Definition

- ⇒ **Risk** is the effect of an uncertainty on our objectives
- ⇒ **Risk Management** is the practice of identifying those uncertainties in advance, analysing them and taking precautionary steps. Through risk management you work to increase the probability and impact of **opportunities** while decreasing the impact of **threats**
- ⇒ **Uncertainties** are events that may happen
- ⇒ **Opportunities** are positive risks
- ⇒ **Threats** are negative risks

## Risk Management Process

The process of managing risk is shown below



- ◆ **Identifying Risk** means determining potential uncertainties that may affect the project.

Techniques used to identify risk includes :

Brainstorming	Root Cause Analysis
Conducting Interviews	Checklist Analysis

A **risk register** may be created

- ◆ **Risk Analysis:** The probability and impact of the identified risks are estimated, examined and ranked in this stage. A **qualitative or quantitative assessment** may be carried out in this stage.
  - ◇ **Quantitative Analysis** is a more objective analysis and can be determined using:
    - ⇒ Expected monetary value analysis (EMV)
    - ⇒ Decision Tree analysis
- ⇒ **Expected monetary value (EMV)** is the product of the probability and impact.

$$EMV = Probability (\%) \times Impact (\text{₦})$$

A **Decision Tree** helps you choose between alternatives.

Likelihood ->	Never heard of	Has occurred	Has occurred	Occurs often	Occurs often
Consequence	in industry	in industry	in company	in company	at site
No Injury	LOW	LOW	LOW	LOW	LOW
Slight injury	LOW	LOW	MED	MED	MED
Minor injury	LOW	MED	MED	HIGH	HIGH
Major injury	MED	MED	HIGH	HIGH	VERY HIGH
Fatality	MED	HIGH	HIGH	VERY HIGH	VERY HIGH
Multiple fatality	HIGH	HIGH	VERY HIGH	VERY HIGH	VERY HIGH
<b>VERY HIGH</b>	Rectify immediately				
<b>HIGH</b>	Rectify with urgency, unless clearly impracticable				
<b>MED</b>	Reduce risk as far as practicable				
<b>LOW</b>	Accept, but manage through competency and awareness				

A typical risk matrix

◇ **Qualitative Analysis** involves ranking risks according to their probability of occurrence and impact. Both the probability and the impact can be used to create a **Probability and Impact matrix** (diagram above).

◇ **Reactive Controls** constitute mitigation and prevention measures to reduce the effect identified threats.

The location of proactive and reactive controls can be clearly seen in a bow-tie diagram.

### ◆ Plan Risk Responses

What do we do about each top risk?



Work that is part of controlling risks includes:

- ⇒ Workarounds
- ⇒ Risk reassessments
- ⇒ Risk Audits
- ⇒ Meetings
- ⇒ Reserve Analysis

### Bow Tie Diagram

A bowtie diagram visualizes identified risks in an easy to understand picture. It gives an overview of multiple possible scenarios in a single picture. Proactive controls and reactive controls are clearly differentiated as well

Outputs of the plan response stage includes:

- ⇒ Contingency plan
- ⇒ Risk triggers
- ⇒ Fallback plans
- ⇒ Secondary risks
- ⇒ Reserves

### ◆ Monitor & Control Risks

Monitoring and controlling risks is making sure everything goes according to plan.

◇ **Proactive Controls** prevent the occurrence identified threats in the first place

